

On August 22nd, there was a security update for our e*Teller. Due to this update, you cannot use your account number, name, or social security number as your **LOGON ID**. Most of our members were converted to the new e*Teller using their account number as the **LOGON ID**. You will now be forced to change this.

What to do if you are having issues?

- 1) When you try to login, you will have a pop up asking you to **change your LOGON ID**. Remember this is to replace your account number information. This is **NOT** your security code (password).
- 2) If you already made this change thinking it was your security code, try logging in using the new information as your **LOGON ID** instead along with your old/existing security code (password).
- 3) If you do not remember your old/existing security code, you may select the forgotten security code link. Remember to use the **NEW changed LOGON ID** information so that the system will generate a temporary code using the correct email address.

If you are still not able to sign on after following these instructions, then you may call either office at 260-627-2111 or 260-632-4245.